

**LOK SABHA SECRETARIAT
(GENERAL PROCUREMENT BRANCH)**

TENDER DOCUMENT

FOR

**SUPPLY OF PHOTOCOPIER MACHINES OF
DIFFERENT SPECIFICATIONS ON ANNUAL RATE
CONTRACT BASIS**

**PARLIAMENT HOUSE ANNEXE
NEW DELHI**

TENDER DOCUMENT

FOR

SUPPLY OF PHOTOCOPIER MACHINES OF DIFFERENT SPECIFICATIONS ON ANNUAL RATE CONTRACT BASIS

INDEX

Sl.No.	Subject	Page no
1	Tender Notice	3
2	Instructions to the Bidders	4
3	Terms and Conditions of the tender	18
4	Technical Bid	27
5.	Schedule of Rates (Financial bid)	29
6	Annexures	--
	1. Declaration (indicating blacklisting or otherwise)	31
	2. Authorization for attending the bid opening	32
	3. Format for providing Bank Guarantee	33
	4. Specimen Agreement for signing contract	35
	5. Authorization Certificate re: maintenance / servicing	38

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NOTICE INVITING TENDER

Tender No.30/1(i)/2015/GPB

Lok Sabha Secretariat invites bids under **two bid system viz. technical bid and financial bid** from manufacturers/authorized distributors/dealers for supply of **PHOTOCOPIERS of different specifications ON ANNUAL RATE CONTACT BASIS** from the Indian company/firm engaged in supplying **Photocopiers** having its office in Delhi/NCR. The approximate value of annual procurement is **Rs. 50 lakh**. Bidders have to deposit the Earnest Money Deposit (EMD) of Rs. 1,00,000/- (Rupees One Lac Only) in the form of Demand Draft/Banker's Cheque in favour of '**Drawing and Disbursing Officer, Lok Sabha**' payable at New Delhi. The tender document having detailed instructions and terms & conditions can be downloaded from the website www.loksabha.nic.in. There is no tender fee nor any fee is required to be paid at the time of submission of bids. The last date of receipt of completely filled-up bid document By Hand in **Room No. 408, Lok Sabha Secretariat, Parliament House Annexe, Sansad Marg, New Delhi – 110001** is **17.08.2015** up to **1500** hours. The Technical Bids will be opened on **17.08.2015** at **1600** hours in the presence of the bidders who wish to remain present. The financial bids for the bidder whose technical bids found complete and conform the eligibility criteria, shall be opened on **24.08.2015** at **1600** hours. Bids by Fax/E-mail will not be entertained. Conditional tender shall be summarily rejected. Lok Sabha Secretariat reserves the right to accept or reject any or all bids without assigning any reason. Further, Addendum/Corrigendum, if any shall be uploaded onto website of Lok Sabha only.

Sd/-
Director (GPS&SCTC)
Lok Sabha Secretariat, New Delhi

**SUPPLY OF PHOTOCOPIER MACHINES OF DIFFERENT SPECIFICATIONS
ON ANNUAL RATE CONTRACT BASIS**

Tender No30/1(i)/2015/GPB

Date of opening of technical bids: 17.08.2015(1600 hrs)

Date of opening of financial bids: 24.08. 2015(1600 hrs)

INSTRUCTIONS TO THE BIDDERS

1. Definitions

- (i) "The Purchaser" means the Lok Sabha Secretariat
- (ii) "The bidder" means the individual or firm who participates in this tender and submits bid
- (iii) "The supplier" means the individual or firm supplying the goods under the contract
- (iv) "The contract price" means the price payable to the supplier under the Purchase order for the full and proper performance of its contractual obligation

2. Bid documents

2.1. The bid documents consists of the following –

- (i) Notice inviting tender
- (ii) Instructions to the bidder
- (iii) Terms and conditions of the tender
- (iv) Technical bid format
- (v) Financial bid format

2.2 The bidder(s) is/ are expected to examine all instructions, forms, terms & conditions, in the bid documents. Failure to furnish all information required as per the bid document or submission of bid not substantially responsive to the bid documents in every respect will be at the bidders' risk and may result in rejection of the bid.

3. Minimum eligibility criteria

Bidder(s) should

- (i) be an Indian company/firm engaged in **supplying Photocopiers of different specifications** in bulk in Delhi/NCR and having its Office(head office/ regional/Branch Office in Delhi/NCR.
- (ii) should preferably have(manufacturing firms) Quality assurance certification like ISO 9001, ISI/BIS/CE/FDA certification. Copies of the same are to be produced with the tender.
- (iii) have authorization from manufacturer against this tender valid throughout the period of the contract, in case the firm (s) is not manufacturer of the items (Original copy has to be attached).
- (iv) have minimum **three years** of experience of supplying **Photocopiers of different specifications** in bulk to the Departments/Ministries of the Government of India/PSUs/Autonomous Bodies(two copies of Purchase Orders received from Government Departments/PSUs/Autonomous Bodies during each of the last three years should be enclosed).
- (v) have minimum turnover of **Rs. One Crore** per year during each of the last three years (valid and certified proof has to be attached).
- (vi) not have been blacklisted by the Depts/Ministries of the Govt. of India/PSUs/autonomous bodies(declaration has to be submitted in the specified format given at **Annexure-1**)

4. Documents / Certificates

The bidders are required to submit **technical bid** enclosing therewith photocopies of following documents (Documents in original should be produced for verification before signing of the agreement), failing which their bids will be summarily/out-rightly rejected and will not be considered any further:

- (a) Registration Certificate as per existing norms (indicating the legal status – company/partnership firm/proprietorship concern, etc.)
- (b) Copy of CST/VAT/TIN Registration Certificates;
- (c) Copy of PAN Card;
- (d) Copies of Income Tax Return filed for last three financial years;
- (e) Copies of audited A/c Statements i.e. Balance sheets and Profit & Loss A/c for last three financial years
- (f) Copies of Quality assurance certification like ISO 9001, ISI/BIS/CE/FDA certification.
- (g) Copy of valid certificate of registration with DGS&D specifying the technical details of the product and price under rate contract agreement with DGS&D, if any.

- (h) Original copy of authorization from manufacturer against this Tender valid throughout the contract period, in case the firm is not a manufacturer of the item.
- (i) Authorization letter from manufacturer against this tender for providing full and comprehensive maintenance services in case of termination of the dealerships of the bidders by the manufacturing company(original copy has to be attached).
- (j) Copy of having minimum **three years** experience of supplying the photocopiers in bulk to the Departments/Ministries of the Government of India /PSUs/ autonomous bodies (**copies of two Purchase Orders each of the last three years should be enclosed**).
- (k) Copies of the minimum turnover of **Rs. One Crore** per year during each of the last three years (valid and certified proof has to be attached).
- (l) Declaration regarding blacklisting or otherwise. (**Annexure-I**)

5. Clarification on Bid Documents

A prospective bidder requiring any clarification on the Bid Documents may notify the General Procurement Branch (Deputy Secretary, General Procurement Branch, Lok Sabha Secretariat) in writing or by e-mail at the mailing address **gpb-lss@sansad.nic.in**. Such requests for clarifications should be sent not later than seven days prior to original or extended deadline for submission of the bids. Explanation of the query but without identifying the source of the inquiry will be uploaded on to LSS website www.loksabha.nic.in for the benefit of all the prospective bidders.

6. Amendment of Bid Documents

6.1 At any time prior to the dead line for submission of bids, the Purchaser may for any reason, whether at its own initiative or in response to a clarification requested by the prospective bidder, modify the Bid Documents by amendment. The amendment will be uploaded on to LSS website www.loksabha.nic.in for the benefit of all the prospective bidders.

6.2 In order to give prospective bidders reasonable time for taking amendment(s) into account in preparing their bids, the Director (GPS&SCTC), General Procurement Branch may, at his discretion, extend the deadline for the submission of bids.

7. Rejection of incomplete and conditional tenders

The incomplete and conditional tenders will be rejected. Quoting unrealistic rates will be treated as disqualification.

8. Non transferability

This tender is non transferable.

9. Details of Rate Contract with DGS&D.

The bidders shall also inform whether the photocopiers of different specifications for which the firm is quoting rates are covered under Rate Contract with DGS&D. In case, the item is covered, the details as to the price, validity period, etc may be furnished.

10. Preparation of Bids Language of Bid

The bid prepared by the bidders and all correspondence and documents relating to the bid exchanged by the bidder with the Purchaser shall be written in English only.

11. Documents comprising the bid

The bids prepared by the bidder shall comprise of (i) technical bid and (ii) the financial bid.

- (i) The technical bid should be sealed in a separate cover and super scribed **“TECHNICAL BID FOR SUPPLY OF PHOTOCOPIERS“** All the information/ documents sought should be provided with the technical bid. The documents / information sought should be in the same serial order as given in the technical bid.
- (ii) The financial bid shall specify the rates / prices in the format shown in the financial bid/price schedule

N.B. All the documents submitted in the bid must be legible and self attested and stamped with the seal of the firm. Otherwise, the bid shall be rejected.

12. Bid Prices

12.1 The rates/ prices should be quoted in Indian Rupees only in words as well as figures. Excise duty, sales tax, VAT, packing, forwarding, etc., as applicable should be quoted separately. If these levies are included in the price quoted without giving the break up details such bids will summarily be rejected.

12.2 Only one price should be quoted for each item and if more than one price is quoted under different options the rate quoted by the bidder in the first option only will be valid and considered for evaluation.

12.3. Rates / prices should be valid for one year from the date of signing of the agreement. Rates/ prices shall not be increased during the entire period of the contract i.e. one year. However, in case of decrease in prices, the benefit should be passed onto the Purchaser. No claim for compensation or loss due to fluctuations or any other reasons/ causes will be entertained. A bid submitted with an adjustable price quotation will be treated as non responsive and will be rejected.

12.4 Prices should be quoted FoD basis (Free delivery at LSS).

13. Bid Security/ Earnest Money Deposit (EMD)

13.1 EMD of Rs.1,00,000/-(Rupees one lakh only) in the form of banker's cheque/ demand draft from any scheduled bank drawn in favour of "**Drawing and Disbursing Officer, Lok Sabha**" shall accompany the bid.

13.2 EMD shall remain valid for a period of 60 days beyond the final validity period of bids (120 days)

13.3 A bid received without Bid security (EMD) shall be rejected as non responsive at the bid opening stage and returned to the bidder unopened.

13.4 EMD for lesser amount / EMD not submitted in the manner prescribed will be rejected and returned to the bidder.

13.5 The submission of EMD is compulsory for all the Bidders and no exemption will be granted for submission of EMD in any case.

13.6 The Bid security of the unsuccessful bidder will be discharged / returned to them within **30 days** after finalization and award of the contract without any interest.

13.7 The bid security may be forfeited:

- (a) If a bidder withdraws his bid during the period of bid validity specified in the bid document
- (b) In the case of successful bidder , if the bidder fails to :
 - (i) sign the contract
 - (ii) furnish the Performance security within the time specified in the document

14. Period of validity of bids

The bid shall remain valid and open for acceptance for a period of 120 days from the last date fixed for receiving the same. A bid valid for a shorter period shall be rejected by the Purchaser as non responsive.

15. Signing of the bids

15.1 **The bid shall be typed or printed.** All pages of the bid document shall be numbered consecutively and shall be signed by the bidder as proof of having read the contents therein and in acceptance thereof.

15.2 All entries in the bid form should be legible and filled clearly. If the space for furnishing information is not sufficient, separate sheet duly signed by the authorized signatory may be attached.

15.3 The bid shall contain no interlineations, erasers or overwriting except as necessary to correct errors made by the bidder in which case corrections shall be signed by the person / persons signing the bid.

16. Submission of Bid

Sealing, Marking & Submission

- 16.1 The bid shall be submitted in accordance with the procedure detailed herein.
- (i) Specified documents shall be enclosed in envelope of appropriate size each of which shall be sealed.
 - (ii) **Envelope No.1:** Shall contain the bid security/EMD as indicated in clause 13 of these instructions to bidders.
 - (iii) **Envelope No.2:** Shall contain all the information and documents in the same serial order as shown in the technical bid. A covering letter also may accompany the technical bid.
 - (iv) **Envelope No.3:** Shall contain the rates / prices of the items duly filled in (schedule of rates) and signed and stamped. The bidder must fill up quoted price against each item in the spaces provided in the respective columns.

N.B. Price should not be indicated in any of the documents enclosed in envelope 1 and / or 2.

- 16.2 All the above three envelopes shall be sealed in a **fourth envelope** and addressed to **The Director (GPS&SCTC), General Procurement Branch , Room no. 408, Lok Sabha Secretariat, Parliament House Annexe, New Delhi-110001** and must reach on or before **17.08.2015 by 3.00 P.M.** If the date on which the tender is opened for acceptance is declared to be a holiday, the tenders shall be deemed to remain open for acceptance till the next working day.
- 16.3 Bids may be (i) hand delivered at the address mentioned in clause 16.2 or (ii) sent by Registered Post/Speed Post so as to reach the aforementioned address on or before the said date. If sent by post, Lok Sabha Secretariat (LSS) will not be responsible for loss or delay in transit.
- 16.4 The bidder shall seal the bid.
- 16.5 All the above envelopes shall bear the Name of the Work as described in the Notice inviting tenders along with Tender Number, due date and time.
- 16.6 All the envelopes shall indicate the name and address of the bidder to enable the bid to be returned unopened, if required.

17. Deadline for submission of bids

17.1 Bids must be submitted to the **Director (GPS&SCTC), General Procurement Branch, Lok Sabha Secretariat, Parliament House Annexe, New Delhi** on or before the prescribed date and time i.e. on or before **17.08.2015 by 3.00 P.M.**

17.2 No bids will be received/ accepted after the expiry of the prescribed date and time for submission of the bids

17.3 **Director (GPS&SCTC), General Procurement Branch, Lok Sabha Secretariat,** may, at his discretion, extend the deadline for submission of bids through the issuance of an amendment for the reasons mentioned therein in which case all rights and obligations of the Purchaser and the bidders previously subject to the deadlines shall thereafter be subject to the new deadline as extended.

17.4 The responsibility for submission of the bids in time would rest with the bidder.

17.5 Telegraphic / Fax offers will be treated as defective, invalid and rejected. Only detailed complete bids received prior to the closing time and date of the bids will be taken as valid;

17.6 Bids received, if any, by the Purchaser after the prescribed deadline/extended deadline for submission will be returned unopened to the bidder.

18. Modification and withdrawal of bids:

18.1 The bidder may modify or withdraw his bid after submission provided that the written notice of the modification or withdrawal is received by the Purchaser prior to the deadline prescribed for submission of the bids.

18.2 The bidder's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched as required in the case of bid submission in accordance with clause 16. A withdrawal notice may also be sent by telex/ fax but followed by a signed confirmation copy by post (which should be received by the Purchaser before the deadline for submission of bids).

18.3 Subject to clause 17 no bid shall be modified subsequent to the deadline for submission of bids.

19. Bid Opening and Evaluation

Bid Opening

19.1 **Envelop No.1** containing the bid security shall be opened by **Pay and Accounts Officer (P&AO)** of Lok Sabha Secretariat **at 4 PM on the last date for submission of the bids** in the presence of the bidders or their representatives duly authorized by the bidder who wish to be present. If the Bid Security is not found as prescribed the bid shall be summarily rejected. The representatives are required to bring photo identity card issued by the firm / employer and also a copy of the authorization as given in the **Annexure 2**

19.2 **Envelop No. 2** containing the technical bid shall then be opened. Bids shall be numbered serially by P&AO. The bidder's names, documents submitted/ not submitted and such other details as the P&AO, at its discretion may consider appropriate shall be announced at the bid opening

19.3 The empowered Committee shall examine/ evaluate the technical bids to determine whether they (i) fulfill the eligibility criteria, (ii) have submitted the requisite documents (iii) meet the terms and conditions specified ,(iv) complied with all the instructions contained therein , etc. **for the purpose of this clause a substantially responsive bid is one which conforms to all the terms and conditions of the bid document without material deviation.**

19.4 The **financial bids** of technically qualified bidders only will be recommended for opening and consideration by the empowered Committee. The said Committee will evaluate the bids to determine whether (i) they are complete; (ii) the requisite bid securities have been furnished; (iii) the bids have been properly signed and stamped; and (iv) the bids are generally in order;

19.5 **Envelop No.3:** Containing the sealed price bid of bidders whose bid is found to be generally in order and substantially responsive shall be opened at a subsequent date (after completion of the analysis of the technical bids and recommendations there of) to be intimated in advance to such eligible bidders.

19.6 Only summary of prices quoted by the bidders will be read out;

20. Process to be confidential

20.1 After the public opening of bids, information relating to the examination, clarification, evaluation and comparisons of bids and recommendations concerning the award of contract shall not be disclosed to bidders or other persons not officially concerned with such process ;

20.2 Any effort by the bidder to influence the Purchaser in the process of examination, clarification, evaluation and comparison of bids and decision concerning award of contract may result in the rejection of the bidder's bid.

21. Clarification of Bids

To assist in the examination, evaluation and comparison of bids, the empowered committee/ official may ask bidders individually for clarification of their bids, including breakdowns of unit prices. The request for clarification and the response shall be in writing or e mail or Fax, but no change in the price or substance of the bid shall be sought, offered or permitted except as required to confirm the correction or arithmetical errors discovered during the evaluation of the bids in accordance with Clause 23.

22. Determination of Eligibility & Responsiveness

22.1 The empowered Committee will determine whether the bid is **substantially responsive** to the requirements of the Bid documents. For the purpose of this clause, a substantially responsive bid is one which conforms to all the terms & conditions and specifications of the bid documents without any material deviation or reservation.

22.2 A bid which in relation to the cost estimates of the empowered Committee is unrealistically priced and which cannot be substantiated satisfactorily by the bidder may be rejected as non responsive.

23. Evaluation and Comparison of Bids

23.1 Only such of the bids as have been determined to be substantially responsive to the requirements of the bid documents, in accordance with Clause 22 will be evaluated. Other bids will be rejected as non responsive

23.2 Bidders shall note that no preference of any nature will be given to any Bidder notwithstanding any custom, usage or instructions to the contrary;

23.3 Evaluation of the bids will take into account, in addition to the bid amounts, the following factors;

- a) Arithmetical errors corrected in accordance with Clause 25.2;
- b) Such other factors as may be considered to have a potentially significant impact on contract execution price and payments ;

23.4 Offers, deviation and other factors, which are in excess of the requirements of the bid documents or otherwise result in the accrual of unsolicited benefits to the Purchaser, shall not be taken into account in bid evaluation;

24. Technical evaluation.

24.1 Purchaser shall evaluate the technical bids to determine whether they are complete, whether all required documents have been furnished, properly signed and whether the bids are generally in order.

24.2 Prior to financial evaluation, pursuant to clause 25, the Purchaser will determine the substantial responsiveness of each bid to the bid document. For the purpose of this clause, a substantially responsive bid is one which conforms to all the terms, conditions and specifications of the bid documents without any deviation or reservation. **The determination of bid's responsiveness shall be based on the contents of the bid itself without recourse to extrinsic evidence.**

24.3 A bid determined as substantially non responsive will be rejected by the purchaser and shall not subsequent to the bid opening be allowed to be made responsive by the bidder by correction of the non conformity.

25. Financial evaluation and comparison of substantially (technical) responsive bids

25.1 The purchaser shall shortlist those bidders who are eligible and submitted substantially (technical) responsive bids for opening of financial bid. Successful bidders would be called to attend opening of financial bids. **The financial bids of unsuccessful bidders would not be opened.**

25.2 Bids determined to be substantially responsive will be checked for any arithmetical errors in computation and summation. Errors will be dealt as follows:

- a) Where there is discrepancy between amounts in figures and in words, amount in words will govern;
- b) Incorrectly added totals will be corrected;
- c) In case there is any inconsistency between the rate and the value extended (after multiplication with the tender quantity), the rate quoted shall prevail;

If a bidder does not accept the correction of errors as outlined above, his bid is liable for rejection.

25.3 The purchaser may waive any minor infirmity or non conformity or irregularity in a bid which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any bidder.

26. Contacting the Purchasers

26.1 Subject to clause 21 (clarification of bids) no bidder shall try to influence the Purchaser on any matter relating to its bid, from the time of the bid opening till the time contract is awarded

26.2 Any effort by the bidder to influence the Purchaser in the Purchaser's bid evaluation, bid comparison or contract award decision shall result in the rejection of the bid.

27. Award of Contract

Award Criteria

Subject to Clause 24 & 25, the contract shall be awarded with the approval of the competent authority to the bidder whose bid has been determined to be eligible and substantially responsive to the bid documents and who has offered the lowest evaluated bid (**which includes the basic price, buyback amount, if any, and FSMA rate**). Provided further that the bidder has the capability and resources to carry out the contractual obligations effectively.

28. Right to accept any Bid, to reject any or all Bids

Notwithstanding Clause 24 & 25 the Lok Sabha Secretariat reserves the right to accept or reject any bid including the lowest and to annul the bidding process and reject all bids, at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligations to inform the affected bidder or bidders of the grounds for the said action.

29. Notification of Award

29.1 Prior to the expiration of the prescribed period of bid validity, the **Director (GPS&SCTC) General Procurement Branch** will notify the successful bidder by fax or e-mail or letter confirming in writing that his bid has been successful .

29.2 The notification of award will constitute the formation of the contract.

29.3 Upon furnishing by the successful bidder of a performance security in accordance with the provisions of Clause 3 of terms and conditions of the tender, **Director (GPS&SCTC), General Procurement Branch**, will promptly notify the unsuccessful bidders that their bids have been unsuccessful.

30. Signing of Agreement

Upon the receipt of the notification of award by the successful bidder, the successful bidder shall fill the Agreement in accordance with form of Agreement included in the Bid Documents and submit the same to the **Director (GPS&SCTC), General Procurement Branch** within a week of the date of receipt of notification of award. The **Director (GPS&SCTC), General Procurement Branch** shall return the draft duly approved within ten days from the receipt of the draft and the successful bidder shall get the same engrossed, have the correct amount to stamp duly adjudicated by Superintendent of Stamps and thereafter return the same duly signed and executed on behalf of the successful bidder, all at his own cost within two weeks from the receipt of the approved draft.

31. Annulment of the Award

31.1 Failure of the successful bidder to comply with any of the requirements shall constitute sufficient ground for the annulment of award and forfeiture of the bid security in which event the Purchaser may make the award to any other bidder at the discretion of the Purchaser or call for new bids.

31.2 Purchaser reserves the right to disqualify the supplier for a suitable period who habitually fails to supply the item in time. Further, the suppliers whose items do not perform satisfactorily may also be disqualified for a suitable period as decided by the Purchaser.

31.3 Purchaser reserves the right to blacklist a bidder at any time during the operation of the agreement for a suitable period in case he fails to honour his bid in accordance with the terms of the agreement without sufficient grounds.

SUPPLY OF PHOTOCOPIER MACHINES OF DIFFERENT SPECIFICATIONS
ON ANNUAL. RATE CONTRACT BASIS

Tender No. 30/1(i)/2015/GPB

Date of Opening of Technical bids: 17.08.2015 (1600 hrs).

Date of opening of financial bids: 24.08.2015 (1600 hrs).

TERMS AND CONDITIONS OF THE TENDER

1. Application

The general conditions shall apply in contracts made by the Purchaser for the procurement of Goods

2. Standards

2.1 The goods supplied under this contract shall conform to the standards prescribed specifications mentioned against the goods in the financial bid.

2.2 The bidder should furnish the full specifications of the goods offered in the tender. No change shall be permitted after opening of bids.

3. Performance Security Deposit (PSD)

3.1. PSD @ 5% of order value of the contract will have to be made **within 7 days** of receipt of the communication of the selection of the bid in pursuance of clause 29.1 of instructions to the bidders.

3.2. PSD shall be in the form of (i) Demand Draft payable to **Drawing and Disbursing Officer, Lok Sabha**, or (ii) Bank Guarantee from a Nationalized Bank. In case PSD is in the form of bank guarantee, such a bank guarantee should be from a nationalized bank and in the form provided in the **Annexure-3**

3.3 The EMD should remain **valid** for a period of **sixty days** beyond the date of completion of all contractual obligations by the supplier including warranty/guarantee obligation, if any. EMD will be refunded to the successful bidder on receipt of performance security.

3.4 PSD can be withheld or forfeited in full or in part in case the supply order is not executed satisfactorily within the stipulated period.

4. Liquidated damages

Should the supplier fails to deliver the store or any consignment thereof within the period prescribed for delivery, the purchaser shall be entitled to recover 0.5% of the value of the delayed supply with reference to the delivery date given in the Purchase Order up to 7 days and thereafter at the rate of one percent (1.0%) of the value of the delayed supply for each week of delay or part thereof.

5. Force Majeure

If, at any time, during the continuance of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reasons of any war of hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (hereinafter referred to as events) provided notice of happenings of any such eventuality is given by either party to the other within 21 days from the date of occurrence thereof, neither party shall be reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against other in respect of such non-performance or delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such an event come to an end or cease to exist, and the decision of the Purchaser as to whether the deliveries have been so resumed or not shall be final and conclusive. Further that if the performance in whole or part any obligation under this contract is prevented or delayed by reasons of any such event for a period exceeding 60 days, either party may, at its option, terminate the contract.

6. Termination for Default

6.1 The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the supplier, terminate this contract in whole or in part , if

- (a) the supplier fails to deliver any or all the goods/items within the time period(s) specified in the P.O., or any extension thereof granted by the purchaser;
- (b) the supplier fails to perform any other obligation(s) under the Contract;
and
- (c) the supplier, in either of the above circumstances, does not remedy his failure within a period of 15 days (or such longer period as the purchaser may authorize in writing) after receipt of the default notice from the purchaser.

6.2 In the event the purchaser terminates the contract in whole or in part pursuant to para 5 the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods similar to those undelivered and the supplier shall be liable to the Purchaser for any excess cost for such similar goods. However, the supplier shall continue the performance of the contract to the extent not terminated.

7. Termination for Insolvency

The Purchaser may at any time terminate the Contract by giving written notice to the Supplier, without compensation to the supplier. If the supplier becomes bankrupt or otherwise insolvent as declared by the competent court provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

8. Set Off

Any sum of money due and payable to the supplier (including Performance Security Deposit refundable to him) under this contract may be appropriated by the purchaser or the Lok Sabha Secretariat or any other person(s) contracting through the Purchaser and set off the same against any claim of the Purchaser or LSS or such other person or person(s) for payment of sum of money arising out to this contract or under any other contract made by the supplier with the Purchaser or LSS or such other person(s) contracting through the LSS.

9. Settlement of disputes

All disputes, differences and questions arising out of or in any way touching or concerning this agreement or subject matter thereof or the representative rights, duties or liability of the parties shall be referred to the sole arbitration of the Secretary General, Lok Sabha Secretariat or any person nominated by him. The arbitration shall be in accordance with the Arbitration and Conciliation Act, 1996. The arbitrator shall be entitled to extend the time of arbitration proceedings with consent of the parties. No part of the agreement shall be suspended on the ground of pending arbitration proceedings.

10. Mode of Payment

- 10.1 Payment against Bill / Invoice shall be released only after execution of the supply order and the quality/performance of the machines are found to the satisfaction of the LSS. Payment will be made direct to the supplier through **A/c payee cheque only**.
- 10.2 No request for other mode of payment will be entertained. **No advance payment will be made in any case.**
- 10.3 No payment will be made for goods rejected at the Purhaser's site on testing.

11. Change in quantity

Quantity given in the financial bid is approximate depending on the usage of the Purchaser/LSS. It may vary depending upon the actual usage. The Purchaser /LSS reserves the right to vary the quantity mentioned.

12. Agreement

The selected bidder should sign an agreement with the Lok Sabha Secretariat (LSS) as per the specimen (**Annexure -4**)

13. Purchaser's Rights

13.1 The LSS reserves the right to accept/reject any or all the Bids in whole or in part and annul the bidding process without assigning any reason whatsoever.

13.2 The LSS reserves the right to award the contract to more than one Bidder.

13.3 The LSS reserves the right to relax/withdraw any of the terms and conditions mentioned in the Tender Document so as to overcome any problem encountered during the selection of the bidders and also during the course of the execution of the contract.

13.4 If a firm after award of the contract violates any of the terms and conditions, fails to honor its bid without sufficient grounds and within reasonable time it shall be liable for blacklisting for a suitable period. EMD/performance security shall be forfeited.

14. Frequency of Purchase orders/ Delivery

14.1 Purchase Orders (POs) will be issued as and when demand arises. The delivery has to be effected within 15 working days. However, LSS reserve the right to get the supply immediately depending upon the urgent requirement especially during Parliament Session. **The name and mobile number of the nodal person, who can be contacted at any time, even beyond office hours and on holidays should be provided to this office.**

15. Penalty for substandard / inferior quality

15.1 A penalty of 20% of P.Os shall be imposed on the supplier for any substandard (inferior quality)/incomplete supply along with cancellation of work order. Further, the firm is also liable for blacklisting.

15.2 If the selected bidder/firm does not supply the items within the stipulated period as may be indicated by LSS. LSS reserves the right to arrange the supply from another firm and the bidder will have to reimburse the additional expenditure, if any, incurred by LSS.

15.3 In case of manufacturing defect the machine will have to be replaced with new one within the guarantee/warranty period. In case of failure to provide / supply the items as approved by the Purchaser, the payment will not be made and the firm will be liable for appropriate action.

16. Demonstration of the machines.

The bidders should also arrange demonstration of the operations of one machine enabling the assessment of the performance by the officials of the empowered Committee/officials, if desired.

17. Validity of rates

17.1 Rates quoted should be valid for one year from the date of signing of the contract. **A guarantee of minimum output over and the life span of the machine should be given also in writing.**

17.2 Any clarification issued by the Purchaser in response to query raised by prospective bidders shall form an integral part of bid documents and it may amount to amendment of relevant clauses of the bid documents

18. Supply in original packing

Machines shall be supplied in original packing from the manufacturer clearly indicating manufacturing date, place & Price. The supply shall be completed as prescribed in Purchase Order.

19. Full Service Maintenance Agreement (FSMA) for photocopiers only

19.1. The bidders should also quote the rates for providing comprehensive maintenance services on per copy/ printout basis after the completion of the initial warranty/

guarantee period for, under Comprehensive Maintenance Services Agreement (FSMA) to be entered into with the Purchaser. **The rates quoted should be valid throughout the normal life of the machine excluding the warranty period or for 5 years whichever is longer period.** FSMA in respect of photocopiers shall cover all spare parts, consumables including toner, developer, drum, labour, software, etc. All photocopiers are to be repaired and maintained regularly. The comprehensive maintenance job will include the following :-

- (a) Serviceability of photocopiers at 100% satisfaction level.
- (b) Maintenance of photocopiers include periodic servicing/cleaning, repair of all minor and major components and whenever necessary replacement of parts.
- (c) Provision of toner and other consumables by the contractor, free of cost even during warranty period, in case exhausted.
- (d) **In case the successful bidder is authorized dealer/ and not manufacturer, the bidder will have to submit authorization certificate in respect of after sale service/maintenance of Photocopiers from the manufacturer. – Annexure – 5.**

For the above jobs, payments will be made to firms on per copy basis.

19.2. **The selected bidder(s) shall be empanelled as authorized Service Provider on the fixed rate for the entire life of the machine excluding warranty period or for five years whichever is longer. FSMA agreement valid for normal life of the machine or for five years whichever is longer(excluding warranty period) will be signed with the selected bidder. In case the service provider is found breaching any terms and conditions at any stage or the services of the service provider is not up to the satisfaction of the Purchaser, the FSMA may be terminated. The decision of the Purchaser shall be final in this regard. The FSMA rate also will be taken into consideration while selecting the machine.**

19.3 The supplier / selected service provider will be required to maintain job card for each machine under FSMA (including all spares and consumables) and lodge all complaints, action taken, parts replaced , time taken in rectification ,etc., which shall be duly signed by user/ engineer. Payment will be made on **quarterly basis** after satisfactory

execution of the job and on production of pre receipted bills along with copy of all job cards and satisfactory performance reports from the users of the machines. **No advance payment will be made in any case.**

19.4. One per cent (1%) wastage will be deducted on net billable copies

19.5. It will be the responsibility of the selected bidder to ensure the supply of spare parts (including consumables of the photocopier machines) and to keep the machine in working order all the times. No payment will be made for supply of spares and consumables.

19.6 . In no case duplicate spare parts and refilled toners be supplied. If any item is found to be substandard (inferior quality) / substitute/ refilled, the same will be rejected and any loss caused to the photocopiers due to such spares / toners shall be recovered from the firm and FSMA bill will not be paid and the bidder also will be liable for appropriate action.

19.7 The supplier should keep sufficient stock of spares required during FSMA period. Incase spares are required to be imported; it would be the responsibility of the supplier to import and provide the same timely.

19.8 The supplier/selected service provider will undertake service / maintenance of the photocopiers in the presence of the user at the location /site of the machines and provide a copy of call report to the user after getting his / her signature on it indicating the details of the spares replaced and the service provided by the engineer.

19.9 . The bidder should have at least one landline telephone, one mobile, one fax line to receive complaint. The details of the same may be furnished in the bid.

19.10 The supplier/selected service provider shall attend to complaint within 24 hours of lodging the complaint during non session and within 4 hours of lodging the complaint during Parliament Session.

19.11 If any photocopier machine is not repaired within five working days, the firm shall provide standby photocopier machine

19.12. FSMA contract is not transferable.

19.13 In case certain spare parts of the machine cannot be covered under FSMA, the list of such parts should be mentioned clearly in the bid.

20. Free initial copies

Offers of free initial copies with machines will be preferred. The bidder will arrange to supply all the toners to be used for completing the free initial copies in advance.

21. General/Others

21.1 In no circumstances, the firm shall appoint any sub-contractor or sub-lease the contract. If it is found that the contractor has violated these conditions, the order will be terminated forthwith without any notice and security deposit will be forfeited.

21.3 The Officers of LSS or their representatives may inspect the machines before supply.

21.3 The bidders will be bound by the details furnished by him / her to LSS, while submitting the tender or at subsequent stage. In case, any of such documents furnished by him / her is found to be false at any stage, it would be deemed to be a breach of terms of contract making him / her liable for **legal action besides termination of contract.**

SUPPLY OF PHOTOCOPIER MACHINES OF DIFFERENT SPECIFICATIONS
ON ANNUAL. RAE CONTRACT BASIS

Tender No. 30/1(i)/2015/GPB

Date of Opening of Technical bids: 17.08. 2015 (1600 hrs).

Date of opening of financial bids: 24.08.2015 (1600hrs).

TECHNICAL BID

1. Name of the Tenderer Firm/Agency/Company:
2. Address of the bidder:
3. Contact Details of the Tenderer Firm/Agency/Company:
.....
.....
4. Contact Details of the Tendering Firm/Agency:
 - (a) Tel. No. with STD (O)..... (Fax).....(R).....
 - (b) Mobile No.....(c)E-mail.....
 - (d) Website.....
5. Name of Proprietor/Partners/Directors of the firm/agency:
.....
6. Bidder's bank Details:-
 - (i) Name of Account Holder:
.....
 - (ii) Complete A/c No.
(Current/Saving).....
 - (iii) Name of Bank
.....
 - (iv) Name of Branch with complete Address
.....
.....
 - (v) IFS Code of Branch
.....
 - (vi) 9 Digit MICR Code of Branch
.....

(Attach one copy of cancelled cheque leaf after cutting the cheque number).
6. Registration and incorporation particulars of firm :
.....
(Pl. attach copies of the relevant documents/certificate)
7. CST/VAT/Excise Duty/TIN, etc. registration details:
.....
(Pl. attach copies of the relevant documents/certificates)

- 8 Permanent Income Tax Number (PAN)/Income Tax Circle/TIN

 (Pl attach certified copies of last three years Income Tax Returns)
9. Copies of Income Tax Returns filed for the last three financial years

10. Annual turnover for the last three financial years

 (Audited a/c statements such as P&L a/c, balance sheets, etc for last three financial years should be attached)
11. Quality assurance certification (in case of Manufacturing organizations only) like ISO 9001, ISI/BIS/CE/FDA certification, etc. DGS&D registration certificate, if any, issued by the authorized organization, photocopies of the same are to be produced with the tender.
12. Original copy of authorization from manufacturer against this Tender valid throughout the contract period, in case the firm is not a manufacturer of the item.
13. Authorization letter from manufacturer against this tender for providing Full and Comprehensive Maintenance Services(FSMA), in case of termination of the dealerships of the bidder by the manufacturing company(original copy has to be attached). – **Annexure-5.**
14. Proof of experience in supplying the items to Govt. Depts/ PSUs/Autonomous Bodies
 (Copies of two Purchase Orders received from Govt. Depts./PSUs during each of the last three years should be enclosed)
- 15 Declaration regarding blacklisting or otherwise by the Govt. Departments as given
Annexure -I
16. Documents in support of having registration with DGS&D for supplying the item under rate contract to the Government Departments/ PSU's (Refer sl. no. 9 of Instructions to the bidders)
17. The tender document (all pages) duly signed and stamped as proof of having read the contents therein and in acceptance thereof should be enclosed.
- 18 Duly filled in authorization for attending the bid opening (Annexure-2)
19. Details of Award / Certificates of merit etc., if any, received from any organization
 (Please attach copy of the certificates, if any)
20. Any other information document: please specify.

N.B. Bidders to ensure that all

- (i) Pages have been signed and stamped by the authorized persons**
- (ii) Pages have been numbered**
- (iii) Documents are legible (clearly readable)**

I/we certify that the information furnished above is true and correct. The terms and conditions are acceptable to us.

Dated..... Name & Address of Firm.....

Authorised Signature & Seal of the Firm

Encls.: As Above

SUPPLY OF PHOTOCOPIER MACHINES OF DIFFERENT SPECIFICATIONS
ON ANNUAL RATE CONTRACT BASIS

Tender No. 30/1(i)/2015/GPB

Date of Opening of Technical bids: 17.08.2015 (1600 hrs).

Date of opening of financial bids: 24.08.2015 (1600hrs).

Schedule of Rates (Financial Bid)

From

To

The Director (GPS&SCTC)
General Procurement Branch,
Lok Sabha Secretariat,
Parliament House Annexe,
New Delhi.

Sir,

I/we have gone through, understood fully and declare that I/ we shall abide by the terms and conditions detailed in the tender document for supply of the items required -

My / our rates are as under-

Sl. No	Description of Items	Tentative Quantity*	Rate per unit (in Rs.)	Buy-back Amount (for old machine) (in Rs.)	Effective Price per unit	VAT/ CST, if any	Total Amount Per unit	FSMA Rate Per copy charges (for full life of machine)	AMC Rate (for full life of machine)	Free initial copies if any	Details & Cost of toner	Life of the machine
	1	2	3	4	5 (3-4)	6	7 (5+6)	8	9	10	11	12
1	20-25 CPM, A3 size digital copier, Duplex Automatic (back to back copying), Network Printer/Scanner, Enlargements/Reduction Resolution, etc.	15										
2.	30-35 CPM, A3 size digital copier, Duplex Automatic (back to back copying), RADF/DADF (Reverse Automatic Documents Feeders), Network Printer/Colour Scanner, Memory Hard Disk Drive, Colour Scanning, Enlargements/Reductions; Resolution.	15										

3	40-45 CPM, A3 size digital copier, Duplex Automatic (back to back copying), RADF/DADF (Reverse Automatic Documents Feeders), Network Printer/Colour Scanner, Memory, Hard Disk Drive, Colour Scanning, Enlargements/ Reductions; Resolution	05										
4	50-55 CPM, A3 size digital copier, Duplex Automatic (back to back copying), RADF/DADF (Reverse Automatic Documents Feeders), Network Printer/Colour Scanner, Memory, Hard Disk Drive, Colour Scanning, Enlargements/ Reductions, Resolution	05										

** is only indicative figure. May vary*

Dated..... Name & Address of Firm.....

Authorised Signature & Seal of the Firm

**SUPPLY OF PHOTOCOPIER MACHINES OF DIFFERENT SPECIFICATIONS
ON ANNUAL. RAE CONTRACT BASIS**

Tender No. 30/1(i)/2015/GPB

Date of Opening of Technical bids: 17.08.2015 (1600 hrs).

Date of opening of financial bids: 24.08.2015 (1600hrs).

DECLARATION

From

M/s.

.....

.....

To

**The Director (GP S&SCTC),
General Procurement Branch
Lok Sabha Secretariat,
Parliament House Annexe,
New Delhi-110001.**

Dear Sir,

I/We have read and understood the contents of the Tender and agree to abide by the terms and conditions of this Tender.

2. I/We also confirm that in the event of my/our tender being accepted, I/we hereby undertake to furnish Performance Security, as applicable, in the form of Demand Draft.

3. I/We further undertake that none of the Proprietor/Partners/Directors of the firm was or is Proprietor or Partner or Director of any firm with whom the Government have banned / suspended business dealing. I/We further undertake to report to the Lok Sabha Secretariat, New Delhi immediately after we are informed but in any case not later than 15 days, if any firm in which Proprietor /Partners/Directors are Proprietor or Partner or Director of such a firm which is banned/suspended in future during the currency of the Contract with you.

Yours faithfully,

(Signature of the Tenderer)

Name:

Designation with Seal of the Firm

Date:

**SUPPLY OF PHOTOCOPIER MACHINES OF DIFFERENT SPECIFICATIONS
ON ANNUAL. RATE CONTRACT BASIS**

PERFORMANCE SECURITY BOND FORM

In consideration of the Lok Sabha Secretariat (hereinafter called 'the Secretariat') having agreed to exempt ----- (Hereinafter called 'the said Contractor(s)' from the demand, under the terms and conditions of an agreement No. ----- Dated ----- made between -- ----- and ----- for the supply of ----- (Hereinafter called 'the said Agreement'), of performance security for the due fulfillment by the said Contractor (s) of the terms and conditions contained in the said Agreement, on Production of a bank guarantee for ---- ----- we, (Name of the Bank) ----- (hereinafter referred to as 'the Bank') at the request of ----- contractor (s) do hereby undertake to pay to the Secretariat an amount not exceeding ----- against any loss or damage caused to or suffered or would be caused to or suffered by the Secretariat by reason of any breach by the said Contractor(S) of any the terms or conditions contained in the said Agreement.

2. We (Name the Bank) ----- do hereby undertake to pay the amount due and payable under this guarantee without any demur, merely on a demand for the Secretariat stating that the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by the Secretariat by reason of the contractor (s) failure to perform the said Agreement. Any such demand made on the bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee where the decision of the Secretariat in these counts shall be final and binding on the Bank. However, our liability under this guarantee shall be restricted to an amount not exceeding-----

3. We undertake to pay to the Secretariat any money so demanded notwithstanding any dispute or disputes raised by the contractor(s) / supplier (s) in any suit or proceeding pending before any court or tribunal relating thereto our liability under this bond shall be valid discharge of our liability for payment there under and the contractor (s)/ supplier (s) shall have not claim against use for making such payment.

4. We (name of the Bank) ----- further agree that the guarantee herein contained shall remain in full force and affect during for a period of sixty days beyond the date of completion of all contractual obligations of the contractor including warranty obligation. And that it shall continue to be enforceable till all the dues of the secretariat under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till ----- (Secretariat) certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said contractor(s) and accordingly discharge this guarantee.

5. We (Name of the Bank) ----- further agree with the Secretariat that the secretariat shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary the terms and conditions of the said agreement or to extend time of performance by the said contract (s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the Secretariat against and said Contract (s) and to forbear or enforce any of the terms and conditions relating to the said agreement and we shall not relieve from our liability by reason of any such variation, or extension being granted to the said Contract (s) or for any forbearance, act or omission on the part of the Secretariat or any indulgence by Secretariat to the said contract(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for the provision, have effect of so relieving us.

6 This guarantee will be not be discharged due to the change in the constitutions to the Bank or the contractor (s)/ supplier (s).

7. We (name of the Bank) ----- lastly undertake not to revoke this guarantee during its currency except with the pervious consent of the DoT in writing.

Dated the ----- day of -----, Two thousand twelve only.

For -----
(Indicate the name of the Bank)

Witnesses:-

1.

Telephone No. (s):- -----

STD Code- -----

FAX No. -----

E-Mail Address:- -----

2.

SUPPLY OF PHOTOCOPIER MACHINES OF DIFFERENT SPECIFICATIONS
ON ANNUAL. RATE CONTRACT BASIS

SPECIMEN AGREEMENT

To be executed at the time of entering into agreement before placing order. Each page of this form shall be signed by the tenderer for acknowledging that he/she has seen the terms and conditions of the agreement.

Agreement.

The agreement is made on this _____ day of _____ 2014 between M/s. _____ herein referred to as the contractor carrying on business under the name and style of M/s. _____ of the one part.

Lok Sabha Secretariat (LSS), acting through the **Dir. (GPS&SCTC)**, herein after referred to as the other part whereas the said contractor has agreed with the **Lok Sabha Secretariat**, for supply of required Items in conformity with the requirements & specifications.

Now this indenture witnesseth that in consideration of the promise, it is mutually agreed and declared between parties hereto as follows.

1. The contractor agrees to undertake to supply **the Photocopiers machines** as per the requirement as agreed to in their bid letter no. -----dated --- ---- at the rates quoted by him/them. The rates are inclusive of all the levies taxes like sales tax and excise duty freighted. .
2. The supply of **Photocopiers machines** which are not in conformity with the requirements/ specifications are liable to be rejected.
3. This contract shall be effective from-----to -----. The Tender is valid for a period of one year from the date of signing of/ opening of the tender. The contract may be extended with the same terms and conditions and rates for three more months with the consent of both the parties. The contractor shall execute the Purchase Orders (POs) placed by the

concerned Officer with great promptness and satisfaction to the Lok Sabha Secretariat. The contractor shall agree that the penalty @ 0.5 per cent for first week and one percent (1%) of the P.Os shall be imposed for each week of further delay in delivery with reference to the delivery period given if he fails to deliver the same within the specified period mentioned in purchase order to maximum extent of 5% and penalty of 20% of P.Os shall be imposed for any substandard (inferior quality) / incomplete supply along with cancellation of work order.

4. The security deposit paid by the contractor for due and faithful performance of the contract by the contractor of all and several covenants herein contained of his part to be observed with full power. **Director or Additional Director in charge of the General Procurement Branch** on behalf of the Lok Sabha Secretariat will be entitled to appropriate the said sum to any damage, penalties and other sums which the contractor may be required to pay in case the contractor fails to perform /fulfill or to keep and observe all or any of the said conditions of the agreement on his part herein after contained.
5. The security deposit shall be released after two months after successful completion of the work at the end of the contract period including the extended period, if any
6. That all disputes, differences and questions arising out of or in any way touching or concerning this agreement or subject matter thereof or the representative rights , duties or liability of the parties shall be referred to the sole arbitration of the Secretary General, Lok Sabha Secretariat or any person nominated by him .The arbitration shall be in accordance with the Arbitration and Conciliation Act, 1996. The arbitrator shall be entitled to extend the time of arbitration proceedings with consent of the parties. No

part of the agreement shall be suspended on the ground of pending arbitration proceedings.

7. The Security Deposit is liable to be forfeited to the Lok Sabha Secretariat without any prejudice to any other rights and remedies of Lok Sabha Secretariat in case the contractor fails to undertake the contract work, as per the work orders and as per the terms and conditions given in tender schedule during the currency of the contract including the extended period if any.
8. That the tender schedule, instructions to the bidders and terms and conditions, etc shall also form part of the agreement.

That the contractor acknowledges that he has fully acquainted himself with all the terms and conditions and he shall not plead ignorance of the same.

In witness whereof, the contractor has set his hand and the Lok Sabha Secretariat has caused for and on his behalf to set his hand, the day and the year first above written.

Signature of the authorized official of the
Company/Firm

Signature:

Name :

Address :

Signature of the authorized official of
the Lok Sabha Secretariat (LSS)

Signature:

Name :

Address :

WITNESSES

1.

1.

**SUPPLY OF PHOTOCOPIER MACHINES OF DIFFERENT SPECIFICATIONS
ON ANNUAL. RATE CONTRACT BASIS**

AUTHORISATION CERTIFICATE IN RESPECT OF AFTER SALE SERVICE / MAINTENANCE OF PHOTOCOPIERS

From

M/S.

To

**The Director (GPS & SCTC)
General Procurement Branch
Lok Sabha Secretariat
408, Parliament House Annexe
New Delhi – 110001**

Sir,

I/We having read and understood the contents of the tender document, authorize M/S.

.....
address

to provide after sale services under **Full Service Maintenance Agreement (FSMA)** in respect of photocopier machines make (also mention model) on the rate (per copy charges) and as terms and conditions of the tender (under quotation) throughout the life of the photocopiers or for 5 years whichever is longer by tenderer/bidder with the FSMA.

2. I/We(name of manufacturer) will be responsible for arranging / providing the after sale service under FSMA with same rates and terms & conditions agreed upon under quotation and agreement in case the dealership of service provider firm / dealer is terminated / cancelled (by the manufacturer i.e. M/S. (name of the manufacturer) or the Lok Sabha Secretariat terminate the services of the service provider / dealer on account of poor services, supplying substandard cartridges / any part of the machine or tempering of meter readings of the photocopier machine etc.

Yours faithfully,

(Signature of authorized signatory)
Name, Designation with seal and date.